

Certificate of Achievement **Steffen Zörnig**

Has earned this certificate for successfully participating in the LeadershipStars Program from October 2022 – September 2023.

The Program consisted of:

- Defining and agreeing objectives
- Effective presentations
- Measuring and improving team performance
- Advanced Communication
- One-on-Ones, Feedback and Meetings

- Project management Basics (PRINCE2)
- IT-Operations Basics (ITIL)
- Agile Project Mgmt. (SCRUM)
- Implementation of effective organizationstructures

Olaf Kapinski