

Certificate of Achievement

Haiko Etzel

Has earned this certificate for successfully participating in the LeadershipStars Program from April 2023 – March 2024.

The Program consisted of:

- Defining and agreeing objectives
- Effective presentations
- Measuring and improving team performance
- Advanced Communication
- One-on-Ones, Feedback and Meetings
- Project management Basics (PRINCE2)
- IT-Operations Basics (ITIL)
- Agile Project Mgmt. (SCRUM)
- Implementation of effective organization-structures



Olaf Kapinski